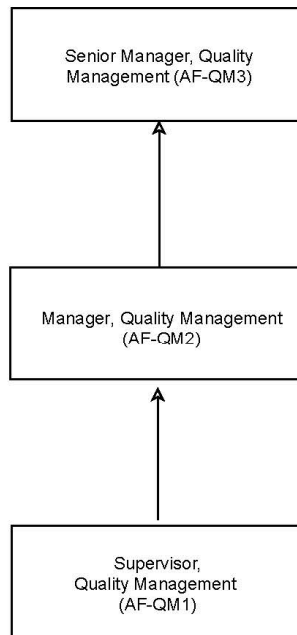


Progression Pathway for the Logistics Industry (Airfreight and Express)

Quality Management (QM)



Quality Management

Position	Senior Manager, Quality Management (AF-QM3)		
Duties	<ul style="list-style-type: none"> Design quality policy according to market and customer requirements, and implement quality management system Formulate design quality training policy Perform overall quality and environmental management operations 		
	Core Competency	Code	Credit
	Formulate quality management system	LOCUQM502B	9
	Formulate environmental management system	LOCUQM503B	9
	Formulate quality management policy	LOCUQM504B	9
	Formulate policy of corporate social responsibilities	LOCUQM505B	6
	Formulate contingency procedures for environmental accidents	LOCUQM506B	9
	Formulate environmental management policy	LOCUQM509B	6
	Formulate standard for quality management system	LOCUQM510B	9
	Formulate company's performance pledge	LOCUQM511B	6
	Non-core Competency	Code	Credit
	Formulate measures to enhance staff's quality management culture and standard	LOCUQM508B	6
	Total Credits		69

Position	Manager, Quality Management (AF-QM2)		
Duties	<ul style="list-style-type: none"> • Implement the company’s quality policy • Evaluate employees’ compliance with the quality policy, report the evaluation results, and take appropriate actions • Propose and implement improvement plans • Arrange staff training and measure improvement progress 		
	Core Competency	Code	Credit
	Conduct quality management audit	LOCUQM401B	6
	Promote quality management culture to frontline staff	LOCUQM402B	6
	Handle the quality improvement suggestion of frontline staff	LOCUQM405B	3
	Compile quality assurance procedures	LOCUQM403B	6
	Manage continuous improvement systems	LOCUOM522B	6
	Non-core Competency	Code	Credit
	Assess environmental impacts of working procedures	LOCUCN401B	6
	Enhance staff’s awareness of environmental protection	LOCUQM408B	6
	Total Credits		39

Position	Supervisor, Quality Management (AF-QM1)		
Duties	<ul style="list-style-type: none"> • Implement the company's quality policy • Evaluate employees' compliance with the quality policy, report the evaluation results, and take appropriate actions • Implement quality improvement projects 		
	Core Competency	Code	Credit
	Handle issues on quality of transport and logistics services	LOCUQM301B	6
	Implement quality management training program	111030L4	4
	Test and calibrate measuring equipment	LOCUQM305B	6
	Non-core Competency	Code	Credit
	Implement environmental management procedures	LOCUQM303B	6
	Total Credits		22